John McGuire 139 E Country Club Dr Brentwood CA 94513

Sep 6th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

We have used many internet providers over the years, all of which were the only provider available. This gave us unresponsive customer service, long wait times for repairs, and a "take it or leave it" response from the provider which kept lowering the speeds and/or raising the price of their mediocre service.

After using AT&T for more years than we wanted to use their services, we are now with Sonic and they are an excellent internet/phone provider! We rely on broadband for our home and home business and the reliability and speed of Sonic's fiber service is the best we've used. A fair price for good service, with no "sorry but we need to increase the price for the higher speed" which was common from our previous service providers.

The fiber is amazing compared to DSL which AT&T was using to give us internet service while telling us that they were providing FIBER! When they came often to repair our service, one of the technicians told us we were really hooked up to DSL and showed us the connection. Since changing to Sonic fiber we have reliable internet service which is what we need to do what we do every day.

We are saying NO to price hikes! We are saying NO to AT&T! We are saying YES to more competition and reliable internet and telephone service!

John McGuire